The way the ordering process works for the Servery & Marketplace Deli is from the moment the student places an order at any given station, the first available pickup time will be 15 minutes from the time the order is placed (preparation time) unless that time slot is already maxed out (each station is set at 12 orders every 15 min). At this point, they would still be able to order from another station that has open time slots (if they choose to).

If a time slot at a particular station is full, it will automatically prompt for the next available pickup time at that station. The only way they would not be prompted to the next available time would be if the station closes and time slots are full (this week we have not seen that this is an issue)

All stations at the Servery are open from 11am – 11pm excluding the pasta station which closes at 8pm. The Noon-n-Night station features a build-your-own salad option from 11am – 8pm and a scoop and serve pasta option from 8pm – 11pm.

## **Ordering Tips**

- For better service in the Servery, while also ensuring all meals are takeaway only, please remember to pick up orders at the times indicated on your receipt.
- If your schedule allows, try placing an order during off-peak times to help with crowd control and wait times.

## Want more variety in your daily diet?

- Don't forget to order from Ross Brooks where students can select from a rotating vegan menu at Rustic Roots, Simple Servings – free of the most common food allergens, specialty salads, grill items of the day, and daily soup options.
- Ross Brooks is throttled at 35 orders every 15 min (140 orders per hour).
- Try Marketplace Deli on campus for specialty sandwiches (located on the 1st floor of the Student Center).
- Don't forget about our Simply to Go menu that has breakfast and lunch items that are packaged and available for pickup at Marketplace Deli or HP.
- Full daily menus can be found online at https://www.clarksondining.com/

We want to accommodate all students, if for some reason a student cannot place an order/get a meal please have them contact me at 315-842-9334 (cell) or they can email me at **Courtney.Ploof@sodexo.com** 

