

## WELLCONNECT FACULTY OVERVIEW

# Helping you support student success & well-being.

As a faculty or staff member, you want to be a helpful outlet for students who are struggling. However, there may be times when you're unsure how to appropriately support them. In those instances, reach out to WellConnect.

### Supporting you in tough situations

You have unlimited access to confidential consultations on any student problem or concern. The Faculty/Administrator Support Team (FAST) line is a 24/7 dedicated number staffed by licensed professionals who are equipped to provide consultation and response for a variety of situations:

- Concern for a student that may have thoughts of harming themselves or others
- Students having inappropriate communications with faculty or peers
- Managing a disruptive student
- Providing support to students with declining behavior, performance or grades with a formal referral process
- Helping students cope with the death of a fellow student or campus violence incident

### What's available to students

It is helpful for you to familiarize yourself with the services that are available to students so you can guide students toward resources when appropriate. They can reach out to WellConnect by calling 866-640-4777.

**Counseling:** Counseling is delivered in a way that is most convenient for the student: in-the-moment, face-to-face, telephonic, text or live video.

**Student/Life referrals:** Our internal student/life team helps students with daily living needs such as housing, food, medical care, transportation or childcare.

**Financial & legal consultation:** Students have access to experts 24/7 to guide them through their legal & financial needs.

**Coaching:** Licensed professionals help students navigate student/life issues.

**Website:** Online articles, assessments, calculators, videos and more help students with their daily well-being.

## FAST line 844-208-7070

(Faculty/Administrator Support Team)

FAST is available 24/7 and serves you with coaching and referral support for student related issues.

- Helps you mitigate risk and partner with students to serve them while maintaining boundaries
- Provides resources and tools based on the situation
- Guides you through formal referrals

Reach out or login today.

WellConnectForYou.com  
Code: